



LOGISTICS OF INTERNATIONAL POSTAL EXCHANGE IN THE REPUBLIC OF COUNTRY UZBEKISTAN

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ANNOTATION

Postal service is a system of institutions that receives and sends letters, periodicals, parcels, money, etc. by means of transport. All settlements of present-day Uzbekistan are covered by a network of postal enterprises. These enterprises receive and send ordinary and registered letters, postcards, envelopes and ordinary shipments, letters with prices, fixed-price shipments, postal and telegraphic remittances; subscription and delivery of newspapers and magazines; sale of goods and forms, philatelic products; delivery of pensions and benefits; receiving and sending telegrams; provision of long-distance and international telephone calls, e-mail, Internet access in communication departments; collects utility bills and other services. The following article is devoted to the logistics of international postal exchange in the Republic of Uzbekistan.

Key words: postal exchange, logistics, railway, periodical, parcel, postal enterprise, hybrid mail.

On October 5, 2020, the President held a meeting dedicated to the reform of the National Postal System and gave a number of instructions. On December 14, 2020, the Presidential Decree No. PP-4921 "On measures to radically improve the system of postal services" was adopted. With this decision:

Roadmap for the development of postal services in 2021-2023;

Targets for the development of postal services in 2021-2025;

In 2021, Roadmaps were approved for the transformation of postal enterprises in 42 model districts (cities).

In order to ensure the implementation of the decision in 2021 to transform the activities of JSC "Uzbekiston Pochtasi", improve the material and technical base and "digitization", as well as expand the scope of postal and courier services, e-commerce, banking and A number of measures have been taken to introduce public services, including:

The existing information systems of Uzbekiston Pochtasi have been updated, the automated system for receiving and transferring payments has been updated, launched under the brand, and its mobile application has been created.



Today, the system can accept more than 60 payments. The postmen were also provided with 1,000 mobile devices. Postmen can now accept payments from the public online in the service area, while residents can make payments online without leaving home.

Simply put, people no longer have to go to the district center to use government and banking services. You can go to the nearest post office and use such services.

As you know, with the development of information technology, the e-commerce market has also developed. The importance of online trading platforms in this process is very high. In order to meet such needs and take an active part in this process, the UNISAVDO online trading platform has been created, which allows online sales and delivery of products of local manufacturers to customers. So far, about 15,000 products of more than 300 entrepreneurs have been placed on the platform.

This platform has created an opportunity for entrepreneurs to sell their products in all regions of the country, as well as for the population to buy these products online.

In order to create convenience for e-commerce entrepreneurs, the construction of 4 logistics centers has begun in Tashkent, Asaka district of Andijan region, Vobkent district of Bukhara region and Urgench city of Khorezm region. Construction is scheduled to be completed by the end of the year.

First of all, these logistics centers solve the problem of storage of their products, ie warehousing, and allow the owners of e-commerce platforms to pack and deliver products purchased through the e-commerce platform to customers in a short period of time. The Hybrid Mail system has also been improved and the Unified National System has been introduced. The advantage of the hybrid postal service is that government agencies and organizations will be able to put mail in an envelope, stamp it, write the address of the recipient and deliver it to the post office.

In 2020, our country has undergone radical reforms in all areas. At the same time, special attention was paid to the widespread introduction of modern digital technologies in the postal system, the transformation of the postal service into a profitable industry, cooperation with private operators, increasing the income of post offices through the provision of additional services. .

In particular, 38 post offices and 88 post offices have been reopened to make it easier for the population to use postal services. As a result, 275 new jobs were created.



It is known that by 2020, quarantine measures will be taken to prevent the spread of COVID-19 around the world, and although the borders will be closed, international mail will be exchanged with 32 countries by land and 38 countries by air. exchanges were held.

As a result of this work, more than 60 types of payments have been accepted through postal facilities, which is 1.6 times more than last year. At the same time, the service of delivery of premium postal items has been restored, and by the end of 2020, deliveries worth 19 billion soums were delivered.

It should be noted that a number of measures have been taken to modernize and improve the economic stability of postal facilities, to improve the quality of services provided. In 2020, the "hybrid mail" system will be improved, on the basis of which the Unified National System will be introduced.

To date, agreements have been signed with the State Committee for Tourism Development, the Ministry of Physical Culture and Sports, the Uzstandard Agency, the Uzarkhiv Agency and other government agencies to send mail using the Unified National System. systematic work is underway.

The mechanism of delivery of postal items and the logistics system will be revised, and the practice of delivery of postal items to the destination on the basis of the "link-client" principle from the central sorting department of postmen serving regional and district centers using electric scooters 45 electric mopeds were purchased. In order to upgrade the vehicles used to transport mail and periodicals, 47 new vehicles were purchased.

Public services will be provided at 23 postal facilities to ensure the implementation of the Decree of the President of the Republic of Uzbekistan dated December 14, 2020 "On measures to radically improve the system of postal services" 'year. 1 automatic conversion equipment was installed as a test in the branch of "Tashkent Pochtamti". Contracts have been signed with 30 entrepreneurs to place their products on the national online trading platform.

An online subscription service for periodicals has been launched on the website of JSC "Uzbekiston Pochtasi" (www.pochta.uz), which allows you to subscribe online to more than 250 types of periodicals.

In addition, work is underway on several projects to improve the quality of services provided, the introduction of new modern services using information and communication



technologies. In particular, the creation of a "National Online Trading Platform" (currently the project is launched in test mode) to establish active participation in the e-commerce market, to provide full service to online stores. Work is underway to establish modern logistics centers.

Provision of some banking services on the basis of outsourcing at postal facilities, provision of postal facilities with modern computer equipment and mobile devices, self-service for receiving mail sent to customers provider automated complexes and Tasks are also set for the introduction of an automated system for receiving payments, the introduction of an automated information system that will allow receiving, sorting and online tracking of mail.

For example, e-commerce is growing rapidly today. There is always a demand to deliver goods purchased online to the owner. Taking advantage of these opportunities, the delivery of mail and products to the final destination is yielding good results.

The postal service is also of strategic importance. Demand for it will never stop in any socio-political, economic and epidemiological situation. Probably growing steadily.

This requires the introduction of new innovative technologies into the system, the continuous improvement of key areas such as the continuous work of industry workers in all regions, the implementation of systemic reforms in the industry and postal security. The postal service of the Republic of Uzbekistan includes the reception, processing and delivery of postal items, objects of postal communication and postal routes, which are continuously interconnected in the delivery of periodicals. The national postal system was established by Uzbekistan Pochtasi JSC on the basis of geographical principles and includes:

- 14 regional branches, consisting of 153 district and city networks, 1820 communication departments (2 of them are mobile communication departments and 1320 in rural areas);
- 1 railway, 34 air routes, 230 routes, providing regular transportation of postal items.

There are 3,571 delivery points at postal enterprises, of which 1,509 in urban and suburban settlements, and 2,062 in rural areas. In order to collect correspondence throughout the country, 2868 mailboxes were installed, of which -1759 were installed in rural areas.

There are more than 7,700 employees in the postal service, which process thousands of letters, money transfers, parcels and deliver newspapers and magazines to millions of subscribers every day. There are also budget payments, utility bills, telephone payments, insurance policies, e-mail and Internet services.



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